# Summary

I am returning to Melbourne after living in the Middle East as a contracted rugby player in Bahrain (Middle East). I have a degree in Aviation Management minoring in Marketing along with seven year’s experience within sales and digital marketing. Prior to living in the Middle East, I worked with OpenText (NASDAQ:OTEX), an Enterprise Information Management vendor.

At a high level my role entailed creating sales and marketing strategies, value engineering and understanding supply chain optimisation. At an operational level my role incorporated pitching clients, closing deals, creating relevant marketing content and assisting the territory within a wider global organisation.

# Key Skills

* Understanding client pain points at a technical and non-technical level.
* High level strategy development and execution to generate business opportunities in different industries.
* Qualifying new business opportunities amongst different business units and driving sales closes.
* Mapping industry trends to business capabilities and identifying new areas for business.

# Employment History

## Rugby Player

*Bahrain Rugby Football Union, Bahrain*

August 2016 – April 2018

* Having won a premiership here in Melbourne, my role as a player was to help guide the team to the finals and uphold my duties as a rugby player (training, community work, professional development).
* During my time in Bahrain, I founded a digital agency [marketingbh.com](http://www.marketingbh.com) and attained my IRB level one coaching certificate.

**Project Manager - Data Migration**

Trade Victoria, Melbourne

May 2017 - July 2017

* During the offseason, I had an opportunity to consult within Trade Victoria around migrating event data between Salesforce and Cvent
* The project involves migrating data between the two platforms, gathering requirements and taking a technical lead to architect a more efficient process and solution to managing their records and reporting back on Trade Events.

## Senior Account Development Representative – Australia/New Zealand

*OpenText, Melbourne* (NASDAQ:OTEX)

August 2014 – September 2016

* I worked with Account Executives and Solution Consultants to recognise information management projects within different business units. My role was to qualify needs in relation to our product set (over 1000 products) and work within a pre-sales and marketing capacity to help close deals.
* The role involved pitching high level value propositions and solutions to influencers, decision makers and the c-level of enterprise organisation.
* Leveraging sales data and industry experience to develop and execute on market strategies within financial services, commercial and NZ public sector verticals. Specialising in hybrid models of on premise legacy software and SaaS offerings.
* Generate a quarterly rolling pipeline exceeding $1.2 million AUD per quarter and working on closing around 25% of the pipeline.
* Assist with management of the region to GM’s in both Australia and Singapore.
* Managed the reporting and business process improvement of our salesforce environment

## Inside Sales Specialist – Australia/New Zealand

*ClickSoftware, Melbourne* (NASDAQ:CKSW)

February 2013 – July 2014

* I was tasked to qualify prospects and recognise enterprise projects within mobile workforce management.
* Travel around Australia and New Zealand with the marketing team to attend external events to promote our product set along with presenting high level solutions in this space.
* I was the youngest globally in my role and have developed 17 opportunities with a pipeline value of approximately $3.4 million AUD closing around 25% of these deals with Account Executives.
* Generate and maintain relationships with c-level executives in order to engineer value for that organisation.
* Developing new business and qualifying prospects amongst different business units.
* Built dashboards and reporting tools for senior management within our Salesforce environment.

## National Inside Sales Specialist – New Zealand

*Treat Me, Wellington* (ASX:TME)

September 2010 – May 2012

* Founding member of Trade Me’s startup (which later was apart of a management buyout)
* Developed the customer service team and built systems and best practise using cloud based CRM Zendesk (both technical and non-technical)
* Developed the account management function of the sales team and developing systems and workflows using the sales cloud component of salesforce
* New business development around the country and launched an extra business line

# Education

* **Currently studying towards Salesforce ADM 201, JB 101, ADM 251 certifications.**
* Certificate from the Wharton Business School in Customer Analytics (2016)
* Bachelor of Aviation Management, Massey University, New Zealand (2010)
* New Zealand Certificate of Education Achievement and University Entrance (2006)
* Negotiation and Account Management Certificates, Talent2 (2012)
* Certificate in Career and Self-Development Open Polytech, New Zealand (2012)

# Software Skills

* Salesforce – as an advanced user, I am in the process of becoming certified with ADM 201
* Microsoft Office Package (Windows 7 and Office 2010)
* Google suite (Google analytics, trends and generic Google tools)
* HTML, CSS, wordpress, python

# Hobbies and Interests

**Music -** I enjoy listening to a variety of music and record some music as well.

**Photography** - Something that I have been working on

**Blogging** - My blog is based around sales, rugby and entrepreneuralism

# References Available on request